Technology Requirements

A web browser is all that's needed to use the products in the integrated Adaptive Suite. You don't need to install anything – no on-premise software, database software, specific operating system software, or hardware. Neither you nor your IT team needs to be concerned with installing patches or upgrading software – upgrades are managed by Adaptive Insights and occur automatically.

Supported Browsers

Windows-Based Browsers

The latest version, plus two prior releases, of the following:

- Internet Explorer
- Mozilla Firefox

Mac Configurations

We support the following Apple Macintosh platforms:

- Mac OS X 10.7 (Lion), 10.8 (Mountain Lion), and 10.9 (Mavericks)
- The latest version plus two prior releases of Firefox
- Latest Java 6 version

Java

We support the latest Java update.

Adaptive Integration Connector Requirements

Adaptive Integration connectors enable automated data import and export between Adaptive Insights and other enterprise systems, located both on-premise and in the cloud.

Hosted Connectors

Hosted connectors are used with cloud-based enterprise systems, such as Salesforce, and have the same browser requirements as Adaptive Insights. Nothing needs to be installed on the customer's computers.

On-Premise Connectors

The connector is a Windows client application that requires a U.S. version of the Windows Operating System running in an English language, U.S. locale. The connector can run on an individual user desktop or laptop, a shared physical machine, or on a virtual machine. Hardware and software requirements for the host machine are as follows:

- Hardware or virtual machine running Windows 7, Windows 8, Windows 8.1, Windows Server 2003, Windows Server 2008, and Windows Server 2012.
- RAM requirements are as recommended by Microsoft for the OS installed.
- 2 GB hard drive space.
- Remote access login to the connector host machine during connector implementation.
  - Adaptive Insights provides TeamViewer Host for remote access during implementation (licensed and provided by Adaptive Insights for the implementation project.)
  - RDP, VPN, or other method as desired.